

# Fiscal Years 2023/02 - 2026/02 Medium-Term Management Plan

**Toward the Co-Creation of Good Communities** 

April 13, 2022





Play fashion!

## **Our Mission**

#### Expand the Circle of Play fashion!

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Play fashion!





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Rethinking the Future of the Fashion Business and Adastria in the Wake of the COVID-19 Pandemic

Philosophy: Be a person needed, Be a company needed

# Mission

Play fashion!

Fashion that inspires you Fashion that creates a vibrant community Fashion for living your best life

fashion!

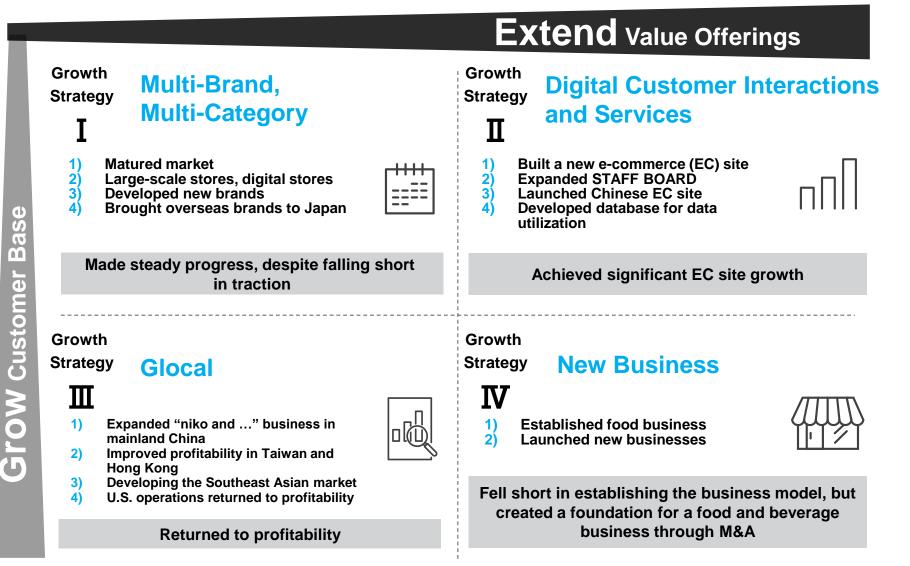
fashion!

Vision

Joyful options galore!

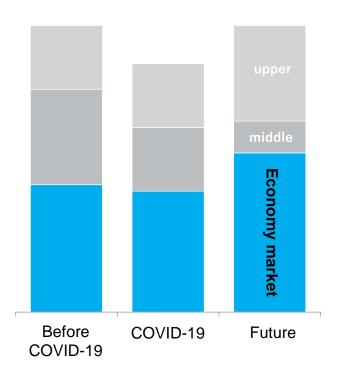


## Quantitative Targets ROE 15% Operating Margin 8% Sales Growth 5%



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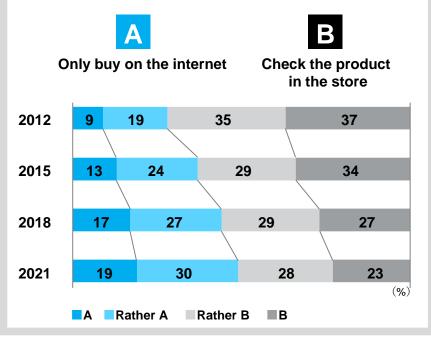
Due to COVID-19 domestic apparel market shrinks faster, but economy market will expand in the future.



Source: Yano Research Institute Ltd. "Research on the domestic apparel market (2021)" Estimated by Adastria based on SENKEN surveys and other sources.

#### EC market accelerates expansion in COVID-19 and continue to grow.

The following is percentage of respondents "When buying on the internet, you'll check the product in the store or only buy on the internet."



Source: NRI "Survey of 10,000 consumers" (2012~2021, Every 3years)

#### Global apparel market recovers to Gap between apparel and other markets growth trajectory. is diminishing and becoming a lifestyle market. Revenue in billion U.S. dollars Lifestyle markets(Domestic) 2000 Outdoor Cosmetics Interior & ¥500 billion ¥2.4 trillion Furniture 1500 ¥1.5trilion Kitchen & **Eating out Apparel** Tableware **¥26 trillion** 400 billion ¥9 trillion 1000 Food Hotel ¥29.3 trillion portswear & ¥2 trillion Shoes 500 ¥1.1 trilion 0 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023 2024 2025 2026

Source: Statista, "Revenue of the apparel market world wide from 2013 to 2026"

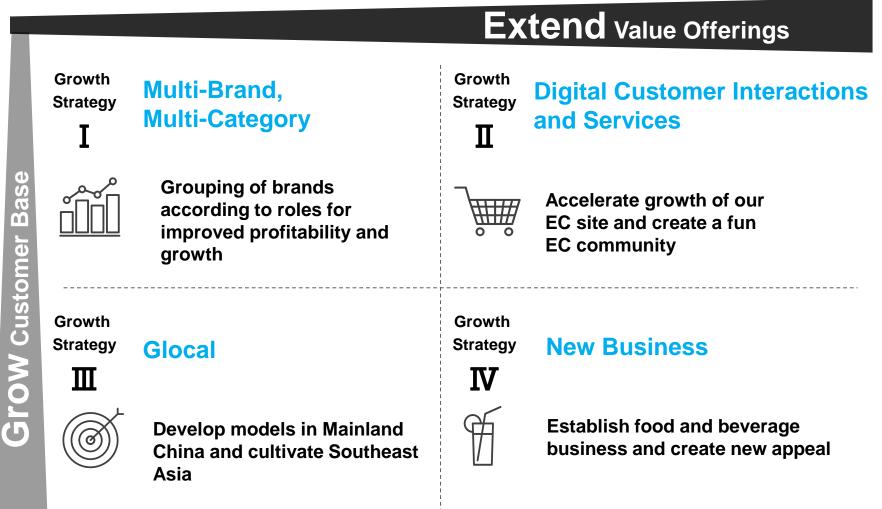
#### **Responding With Greater Speed** to Megatrends Accelerated by the COVID-19 Pandemic

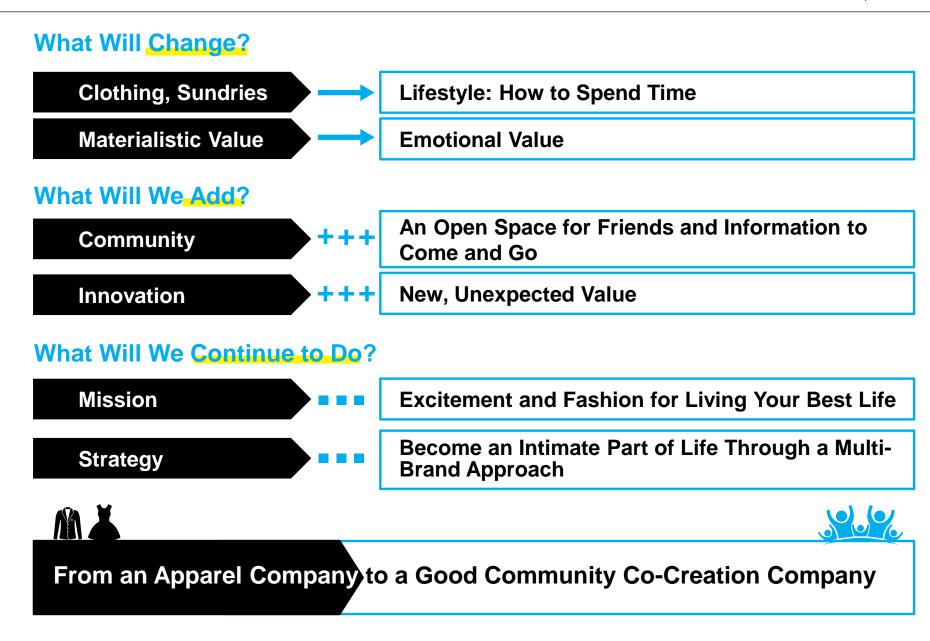
Megatrends	Shrinking Domestic Market Low Birthrate, Aging Population	Transition to Digital	Globalization	Climate Change - Environment
Opportunities	<ul> <li>Expanding economy market</li> <li>Increasing affinity with peripheral markets</li> </ul>	<ul> <li>Expanding EC market</li> <li>Changes in customer interaction points</li> </ul>	<ul> <li>Apparel market growth overseas</li> <li>Development of unexplored areas</li> </ul>	<ul> <li>Corporate shakeout</li> <li>New business possibilities</li> </ul>
Threats	<ul> <li>Shrinking domestic apparel market</li> <li>Labor shortages</li> </ul>	<ul> <li>Decrease in customer traffic at brick-and-mortar stores</li> </ul>	<ul> <li>Entry of global companies</li> <li>Rise of local brands in each country</li> </ul>	<ul> <li>Rising costs</li> <li>Decrease in consumption</li> </ul>
Our Strengths	<ul> <li>Multi-brand</li> <li>Unique value chain</li> </ul>	<ul> <li>In-house EC membership base</li> <li>STAFF BOARD</li> </ul>	<ul> <li>Brand and quality</li> <li>Market-tailored strategies</li> </ul>	<ul> <li>Materials developed inhouse</li> <li>Relationships with production partners</li> </ul>
Weaknesses	<ul> <li>Scale-up and efficiency</li> <li>New added value</li> </ul>	<ul> <li>Lack of in-house EC site awareness</li> </ul>	<ul> <li>Recognition overseas</li> <li>Global human resources</li> </ul>	<ul> <li>Environmental friendliness of the value chain</li> </ul>
Updates	Revenue and Growth in Existing Business	Accelerate Growth of In-House EC Site	Expand Investments Overseas	Combine Sustainability With Growth

Combine Sustainability With Profitability to achieve **280** billion yen in sales by FY2026/02



Achieve Sustainable Management

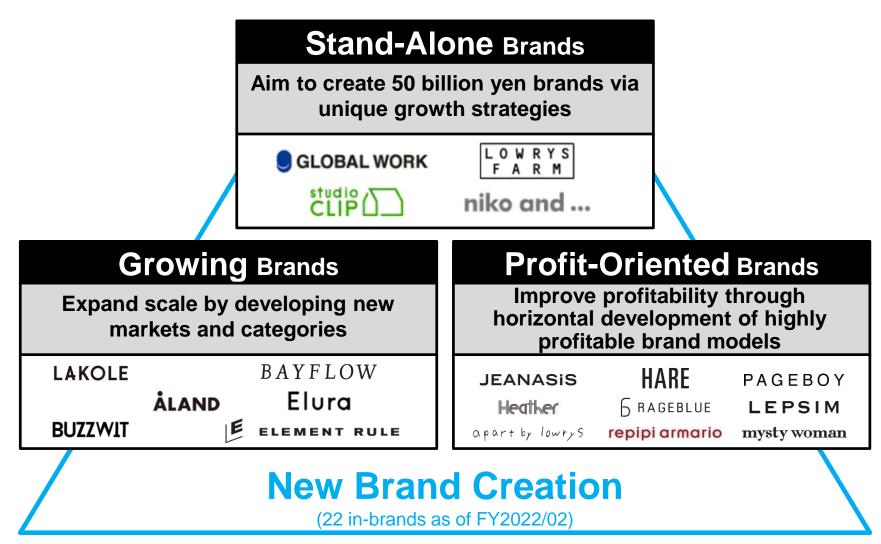




# Growth Strategy I Multi-Brand, Multi-Category



Group Each Brand According to Role and Stage (Mirrored in Our Organization) Identify the Priority of Each Brand Clearly and Nurture Brands in the Portfolio



# **Stand-Alone Brand Strategy**

# GLOBAL WORK

#### Cultivating the Mass- and Low-Price Market

#### Strengthen the 3Fs (Fashion x Function = Feeling)

We are using data analysis and our background in inhouse production to create mainstay products that serve as the face of our brands

#### **Develop New Low-Priced Lines**

Expanding into the increasingly important low-priced market by leveraging our strengths in product development

# niko and ...

#### Establish Category Brands and Create Large Category Stores

#### **Growing In-Brands**

We are collaborating with companies in various fields, leveraging in-brands, including cafes, furniture, outdoor, and sports

#### Large-Scale Stores as a Mechanism for Exciting Experiences

Make stores a space for experiences; turn the niko and ... stores into semi-shopping malls housing many smaller stores

#### 1.8 million units sold in high-repurchase pants series





# 

#### **Essential Consumption Offering a World View**

#### **Transition Brands From Fashion to Lifestyle**

Since the COVID-19 pandemic, customer interests have shifted from fashion to an enjoyment of daily life

# New Business Model Connecting Daily Living and Daily Sundries

Focusing on daily living to develop new business categories for popular-priced daily necessities and sundries that offer natural tastes

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#### **Create Mechanisms for User Extension and Growth**

#### **Expand Stylish Kids' and Men's Products**

Trendy kids' and men's lines are performing well, and we are expanding unisex items from the woman's perspective

#### **Creating Structures to Support Fashion**

Integrate emotional manufacturing while leveraging data marketing to strengthen production planning



### **Developing Markets in New Segments and Categories**

Market	Category	Brand
Matured Women and Upper Market	<ul> <li>Rising personal income among women</li> <li>Active seniors</li> <li>Luxury consumption</li> </ul>	<ul> <li>Elura</li> <li>Curensology ★</li> <li>Utao</li> <li>Chaos ★</li> </ul>
Generation Z Market	<ul> <li>Korean fashion</li> <li>Digitalization</li> <li>Lower prices</li> </ul>	<ul> <li>• apres jour ★</li> <li>• kutir ★</li> <li>• ALAND</li> </ul>
Lifestyle Market	<ul> <li>Time at home</li> <li>Wellness</li> <li>Sustainability</li> </ul>	★ADOORLINK  • LAKOLE (sundries)  • BAYFLOW (wellness)  • e/rm (loungewear)  • O0u ★ (sustainability)

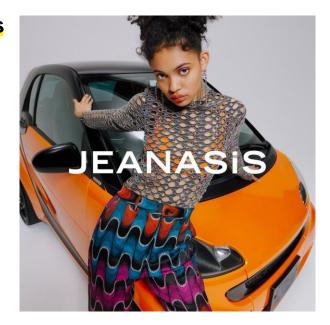
# **Strategy for Profitable Brands**

#### **Horizontal Development of Highly Profitable Brand Models**

#### Highly Profitable Models: JEANASIS and HARE

Horizontal development of business models from successful, highly profitable brands to other brands

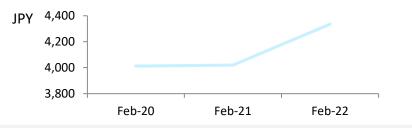
- Highlight brand characteristics and deepen relationships with customers
- Supplying the right times and right products to reduce discounting and missed sales
- ► High EC sales rate



### **Expand Offerings of High Value-Added Products**

Develop high unit-price products that leverage brand value within the scope of economy prices

 $\rightarrow$  Average product unit price of profitable brands increased 8% compared with 2020





# Store Strategy (Approach to Investment)

## 1. Scrap & Build

- Improve accuracy and consistent operations of standard store models by brand
- Close stores and make format changes based on store profitability and marketability

## 2. Open stores actively in untapped markets

Growth brands, new daily-use business models, in-brands, etc.

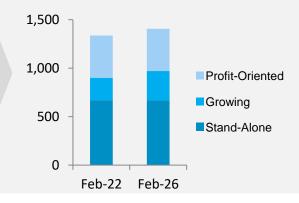
## **3.** Expand Size and Consolidate Stores

- Create a new role for brick-and-mortar stores beyond selling clothes
- Integrate brick-and-mortar with EC (.st store)

## **4.** Streamline store investments further

- Control fixed rents
- Standardize store interiors, review materials and construction methods to reduce investment costs

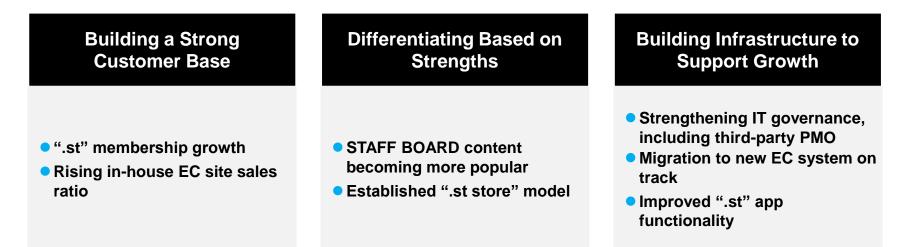
#### No. of stores in Japan (excluding Zetton)



Improve equipment cost to sales ratio (including depreciation)

# Growth Strategy II Digital Customer Interactions and Services



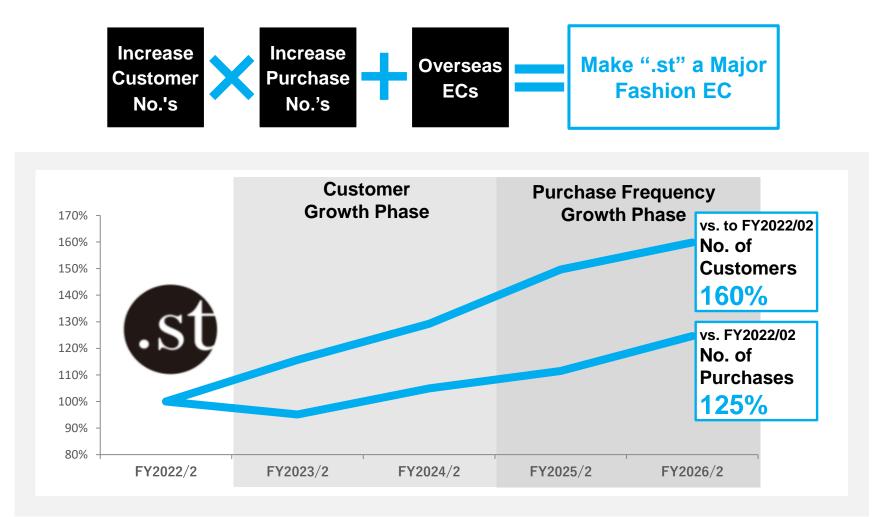


#### EC Sales and .st Members (Billions of ven) Other Malls \_\_\_\_.st 60 15,000,000 .st Members 50 40 10,000,000 30 5,000,000 20 10 0 0 Feb-18 Feb-19 Feb-20 Feb-21 Feb-22

Fashion Retail and Brand EC Sales Over the Last 6 Months Source: Senken Shimbun, February 17, 2022

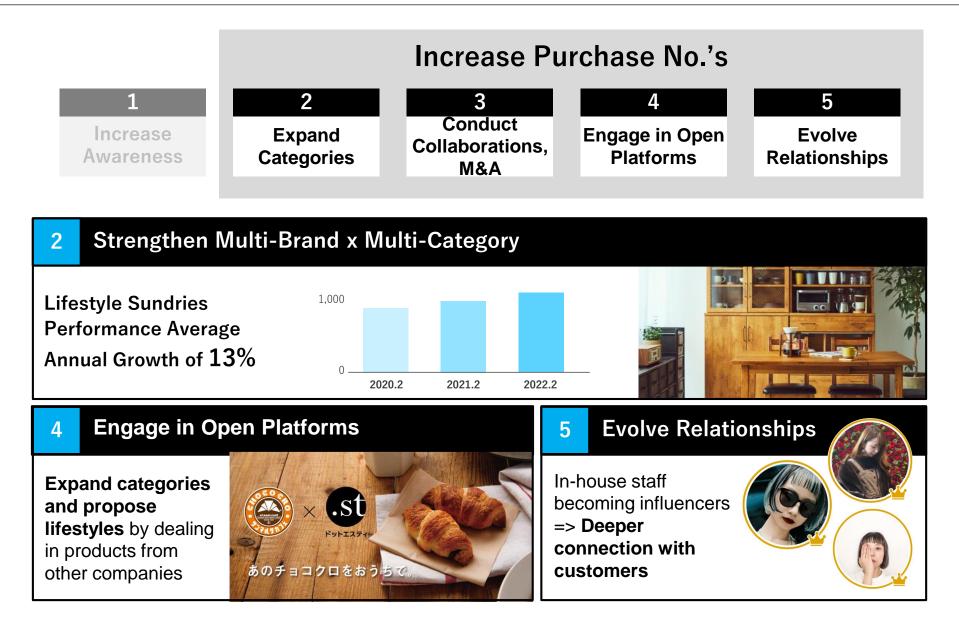
Company name	Period	EC Sales	EC Sales Ratio
UNIQLO	Mar-Aug 2021	53,068	15.0%
Adastria	Mar-Aug 2021	27,300	30.1%
BAYCREW'S	Jul-Dec 2021	27,020	43.0%
ONWARD HOLDINGS	Mar-Aug 2021	20,800	31.4%
TSI HOLDINGS	Mar-Aug 2021	18,780	35.6%
World Co., Ltd.	Apr-Sep 2021	16,004	20.8%
PAL	Mar-Aug 2021	15,137	38.0%
UNITED ARROWS	Apr-Sep 2021	13,583	29.8%

## Expand the Scale of Our EC Business, Aiming for **80** Billion Yen in sales



# **Specific Measures to Increase Customer No.'s**

	Increase Customer No.'s						
1 Increase Awareness	2 Expand Categories			4 Engage in Open Platforms	5 Evolve Relationships		
1       Ongoing Exposure via TV Commercials       2       Expand Men's Wear, Etc.					tc.		
			Male ".s Member	2,000,000 -	18 2019 2020 2021		
.SU			3 Ac	quire Customers Fr	om Other Companies		
דא	ーエスティ		M&A and Collabo		ohaTable		
	Scheduled Again for Second-Half This Fiscal Year				WAINT TO		



### **Expand With a Sense of Speed, While Ensuring Uniqueness**



**Other Malls, Centered On T-mall** 

# in Horizontal Development

(common packaging and speedy deployment)

# **Growth Strategy III** Glocal



## Recorded Net Profits for All Businesses Overseas in FY2022/02

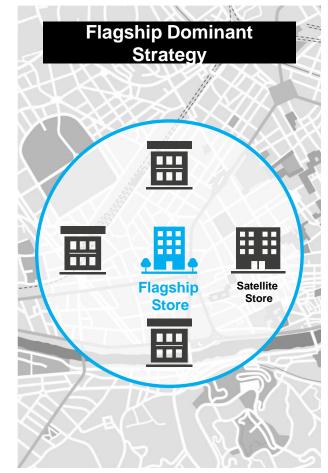
Moving forward, we will optimize strategies for the characteristics of each market = Accelerate Glocal

F	Region	Market Scale	Competition	Characteristics
าล	Mainland China Large Strong		Strong	High purchasing power and large cities with fashion-conscious customers Easily accepting of brands with strong individuality E-commerce is dominated by malls, leaving little room for in-house development
Greater China	Taiwan	Small	Medium	Accepting of multi-brand approaches Limited number of stores per brand
G	Hong Kong	Small	Medium	Accepting of multi-brand approaches Limited number of stores per brand
	U.S.	Large	Strong	Market is mature; however, purchasing power is high E-commerce consists of online malls and self-developed e-commerce sites
So	outheast Asia	Medium	Medium	Buying habits differ among countries Apparel EC rates are low, but likely to grow in the future

## **Business Model in Mainland China**

#### Accelerate Store Openings; Proceed With Establishing Flagship Dominant Model Strategy

- Use flagships to raise brand awareness, and increase profitability through satellite stores nearby
- Establish model in Shanghai, and then make entry into other leading cities Planning to open flagship in FY2023/02





Flagship Focuses on Brand Creation



Satellite Stores Focus on Profitability

•	Opening stores in leading shopping malls in Shanghai;					
operatir	ng <b>5</b> stores presently					
Second	I-Half of 2021					
New St	ore Openings					
Sep 30	"Taikoo Li Qiantan"					
Nov 27	"Daning Jiuguang"					
Dec 22	"Lala Station"					
*All performing well						

#### Taikoo Li Shopping Mall



## Ongoing investments aiming for sales of 20 billion yen in the medium term

Prioritize Growth for the Time Being; Transition to Monetization City-by-City

Overall Strategy	Focus on a small number of brands with strong individuality and local appeal Develop a dominant flagship store strategy in each city E-commerce sales will grow as brand recognition at flagship stores expands
Existing Stores (Shanghai)	Establish a foundation for profitability by improving recognition through flagship stores and by opening shopping mall stores Improve efficiency of local store operations through staff training Aim to generate net profits in the Shanghai area by 2022
New Stores	Open 10 stores in 2022, including the new Chengdu store; expand into new cities every year thereafter Test new brands in EC and "niko and …" stores; open brick-and-mortar stores for brands that respond well
EC	Pursue a multi-brand strategy Expand global STAFF BOARD Expand business by opening up ".st"

## **Maintain a Growth Trajectory** While Ensuring Profitability in Each Region

Taiwan	Stores	Accelerate new brand store openings (studio CLIP, HARE, PAGEBOY, etc.)	EC	Revise systems and shift to in- house production Utilize STAFF BOARD
Hong Kong	Stores	Scrap-and-build, local staff management for high profitability	EC	".st" launch Establish a mechanism for inventory-free EC operations
U.S.	Brick-and- mortar	Operate with a focus on acquired local brands Expand overseas business through wholesale	EC	Build larger base of loyal customers Strengthen digital marketing
Southeast Asia	Stores	Preparing to open "niko and …" in the Philippines	EC	Plans to launch with a view to converting into a mall

# **Growth Strategy IV** New Businesses



#### In February 2022, We Converted Restaurant Company Zetton Into a Consolidated Subsidiary

Aiming to create a "more enjoyable space" transcending the boundaries between apparel and food/beverage

# $A D A S T R I A \times Zetton_{inc.}$

- Improve attractiveness of brick-and-mortar (increase frequency of visits and length of stay)
- Hawaiian business in mainland China
- Expand products sold through our website
- Expand fashion needs by creating opportunities
- Improve operational efficiency of our food and beverage businesses

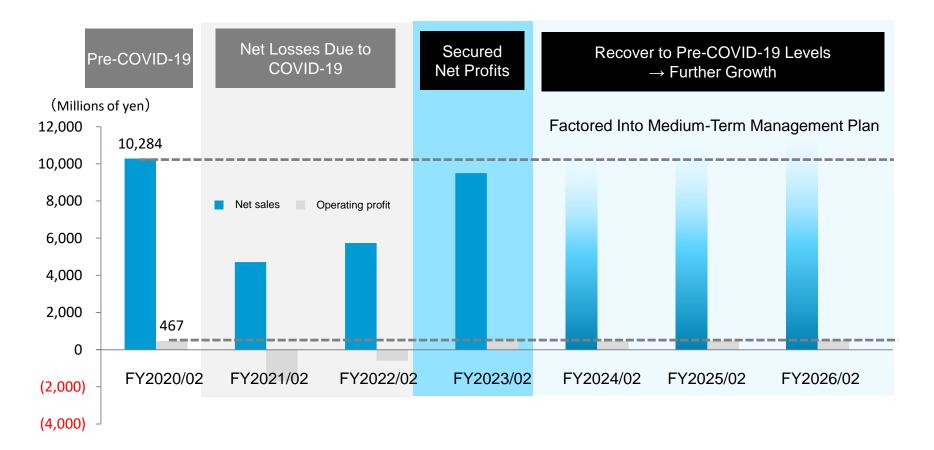
- Promote to ".st" member base
- Take on the challenge to enter new countries
- Improve profitability by expanding parks business
- Strengthen financial base
- Improve efficiency of back-office

Return to profitability in FY2023/02, partly due to transitory factors.

Our goal is to return to pre-COVID-19 levels as soon as possible.

We will incorporate the final year into the medium-term plan at the same levels as pre-COVID-19.

We plan to announce a subsequent growth plan as soon as the Zetton medium-term plan as is formulated.



## **BtoB Business**

## Leveraging the Strengths of Our Value Chain, Including Planning, Production,

### and Store Development for Aggressive BtoB Business Growth

Established Corporate Sales Department directly under a director to create new businesses in collaboration with each department Will also be used as a new career path for employees

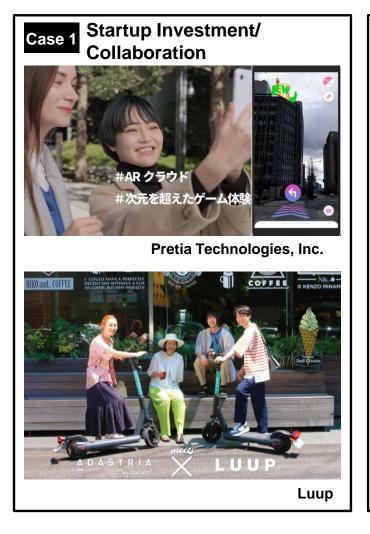
Services	<ul> <li>Insource business from other companies · Licensing business</li> <li>Space production (produce condominiums, detached houses, stores, etc.)</li> </ul>
Sales of Goods	<ul> <li>External sales of apparel and sundries · Uniform business</li> <li>Commodity goods (HAKUTORIKO), other wholesale, etc.</li> </ul>
Open up EC platform	Expand listings of products and services from other companies on ".st"
<b>Commercial Facilities</b> (Direct Sales/FC)	<ul> <li>Sell products to GMS, conduct store management on consignment</li> <li>Expand franchises for commercial facilities (including utilization of existing brands)</li> </ul>
Overseas	<ul> <li>External sales of materials developed in-house for Mainland China</li> <li>Handle logistics operations for other companies through a new logistics company in Shanghai</li> </ul>

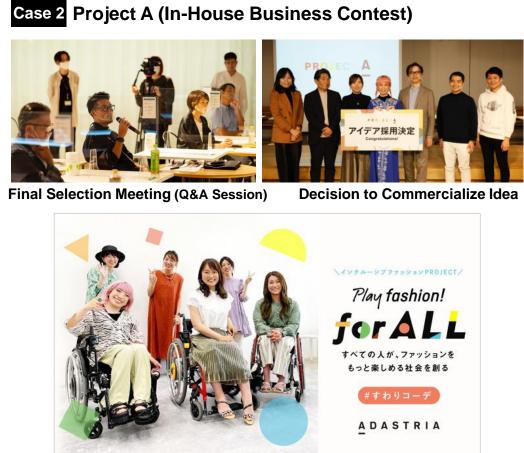




# **New Business Exploration Initiatives**

### Co-Create With Employees and Partners to Make Enjoyable Lifestyles Into New Businesses Continue to Develop Mechanisms to Generate New Business





**Examples of New Business Development** 

# Sustainability



# **Re-Address Sustainability Goals**

Going Back to Our Corporate Philosophy, "Be a Person Needed, Be a Company Needed," We Reaffirmed the Importance of Sustainable Management and Have Set Higher Goals



	Vision	Group Policy	KPIs
Protect the Environment	Engage in manufacturing that leads to the future	Switch to sustainable raw materials and processing	• Switch to sustainable raw materials and processing for at least half of all products by 2030
	Balance Environmental Considerations and Sales Activities	Reduce and absorb CO <sub>2</sub> emissions	• Achieve carbon neutrality by 2050
	Create a world without fashion loss	Zero clothing incineration	• Eliminate incineration of clothing inventory
Encourage People to Shine	A society in which people enjoy fashion in their own way	Suggest fashion for the enjoyment of each individual	_
	Be an organization that is healthy mentally and physically, encouraging	Create diverse and rewarding work environments	<ul> <li>Ensure 30% of senior management positions are filled by women by 2025,</li> <li>and raise the ratio of women in management positions to 45% or more</li> </ul>
	employees in their individuality and ability	Foster employee well-being	Become a White 500 Certified Health & Productivity Management Outstanding Company
Community Grow Together With Communities	Revitalize the communities surrounding our stores	Connect with communities through fashion	_
	Foster sustainable development in production areas	Fair and ethical procurement	<ul> <li>Advance partnership certifications for production plants by 2023</li> </ul>

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## **Environmental Sustainability Roadmap**

### Making Steady Progress Toward Carbon Neutrality by 2050

	Integrated Report Planned				
	By 2021	2022	2030	2050	
Energy Consumption	Compliance with the Act on the Rational Use of Energy; conversion of stores to LEDs Identified the amount of electricity used in each logistics operation; saving electricity and installing photovoltaic panels	Calculate CO₂ emissions for Scope 1 to Scope 3	Reduce and absorb CO₂ emissions *Specific numerical targets under development	Achieve carbon neutrality in our supply chain	
Materials	Pursue and visualize the use of environmentally and socially conscious raw materials and processing; develop sustainable materials in-house	Pursue and visualize the use of sustainable materials in all products, including sundries	Switch at least 50% of all products to environmentally and socially friendly raw materials and processing		
Fashion Loss	Achieved zero incineration of leftover clothing inventory Clothing collection expanded to 102 stores	Clothing collection expanded to 200 stores	Expanding and Initiative	•	

# **Initiatives to Support Growth**



## Strengthening the Foundation to Support Growth Strategy

<u>A</u> D A S T R I A *Play fashion!* 

		Results to Date	Further Advancements FY2023/02-FY2026/02		
Production		<ul> <li>Established in-house production system</li> <li>Multi-category system</li> </ul>	Expand materials developed in-house	Arrange for raw materials in advance, consolidate sewing factories	Increase ASEAN production ratio
Logistics		<ul> <li>Established our own logistics system</li> </ul>	Mechanize domestic distribution centers	Consolidate Shanghai area, overseas assortment delivery	Sell products from other companies
Human Resources		<ul> <li>Established our own health insurance</li> <li>Selected as a Nadeshiko brand</li> </ul>	Adopt new personnel system (shift to a job- based system)	Reform work styles; expand career path options	Improve operational efficiency
Risk Management		<ul> <li>BCP Operations</li> <li>Crisis Management Committee</li> </ul>	Improve the level Crisis Management Committee operations	Continue to improve BCP	Conduct periodic drills
Digital	Offense- Oriented IT	<ul> <li>Developed infrastructure for data utilization</li> <li>EC cloud computing</li> </ul>	Expand the scope of data analysis usage	Expand ".st" globally	In-house production of systems and applications
	Defense- Oriented IT	<ul> <li>Developed infrastructure for data utilization</li> <li>EC cloud computing</li> </ul>	Administrative department DX	Streamline store operations	Obtain external security certifications

## Make Active Use of M&A for Long-Term Growth

A&A Policy in Each Area								
	Extend Value Offerings							
Growth Strategy Multi-Brand, I Multi-Category	Growth Strategy Interactions and Services							
Priority: High Target: Domestic apparel, furniture, and cosmetics manufacturers Risk: Low	Priority: High Target: E-commerce site management companies, systems development companies Risk: EC site → Iow, Systems → medium							
Objective: Redirect our inventory manage and production expertise	ement Objective: Acquire functions and customers to expand our own e-commerce							
Objective: Redirect our inventory manage and production expertise Growth Strategy Glocal	Growth Strategy <b>New Businesses</b> <b>N</b>							
Priority: Medium Risk: High Consider joint ventures with local partners of case-by-case basis	Priority: Medium Target: Food and beverage, food retail, start-ups n a Risk: High							
Objective: Speed growth of overseas businesses	Objective: Acquire expertise in non-apparel areas							

# Our Strengths in M&A Include Financial Acumen, Brand Expertise, and a Diverse Corporate Culture

We Have Rectified Insufficient Review Processes and Put a Dedicated Team in Place

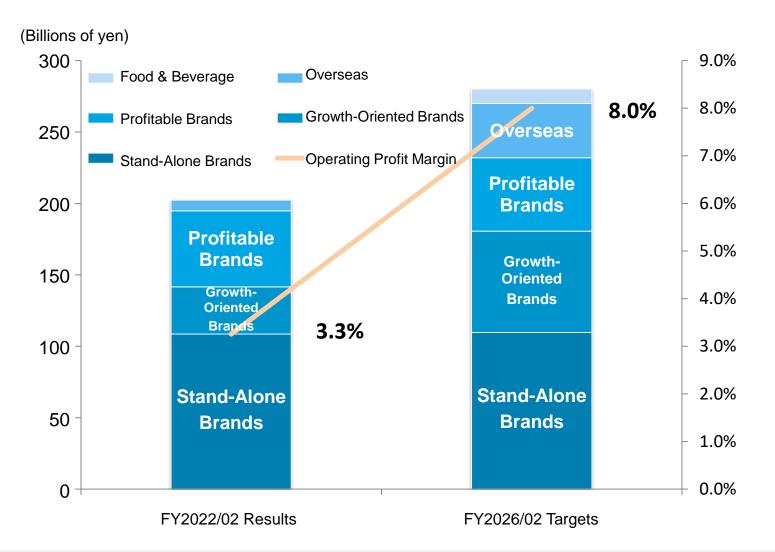
Fit With Investment Objectives and Growth Strategy	Business Plan Validity	Return on Investment		Risk Analysis	
	ti-Brand, ti-Category	Growth Strategy II	Digital C Interaction Services	ons and	
Policy: Assume area capt anticipat restructu	Policy: EC management companies that complement our businesses and systems companies with a proven track record in the retail domain				
Case Study: · ALICIA	ase Study: · ALICIA (2016)		Case Study: Open and Natural Co., Ltd. (2022)		
• BABYLO • studio C Growth a • Natural	DNE (2012) CLIP (2009) ↓ s a popular brand Nine (2013) ↓ foundation for	Growth Strategy IV Polic	and expertis	that have originality se in non-apparel as well as affinity with	
	se production system	Case Stud	ly: zetton, inc. (	(2022)	

# **Numerical Targets**



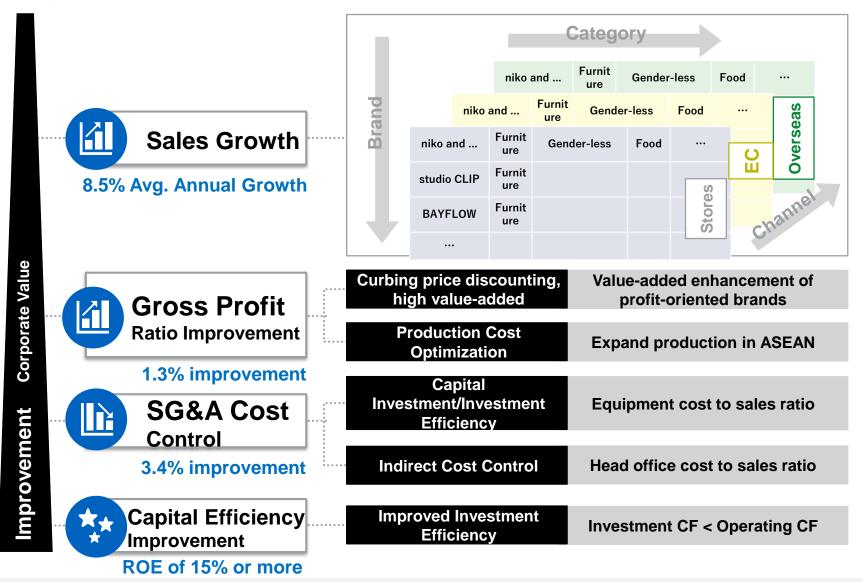
## 2025 Sales and Profit Targets (FY2026/02)

# Consolidated net sales **280 billion yen** Operating income ratio **8%** (including **80 billion yen** in EC sales)



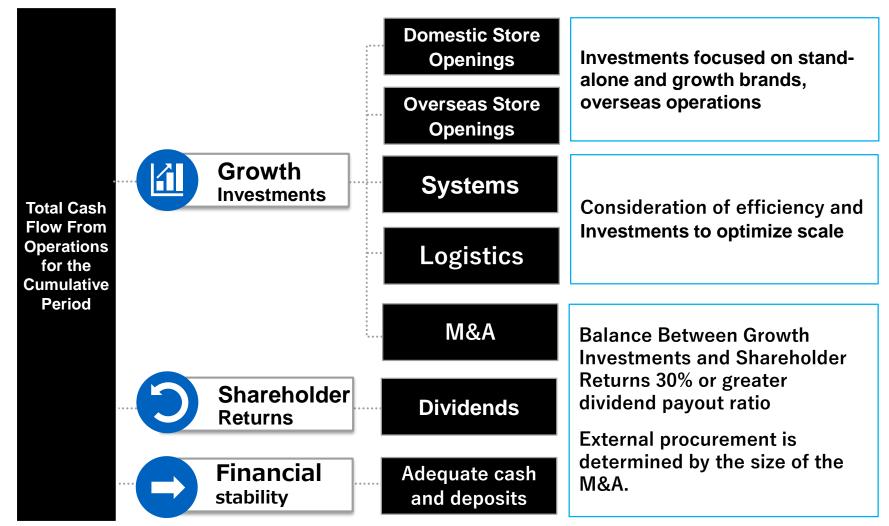
# Path to Corporate Value Enhancement

We Aim to Achieve Growth and Improved Profitability Through the Functioning Structure Currently in Place



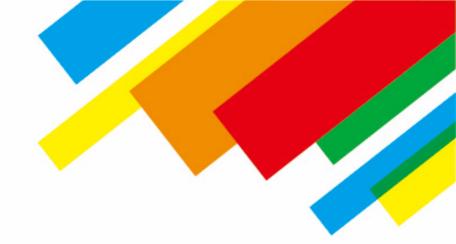
# **Capital Policy and Shareholder Returns**

We Pursue a Capital Policy for Co-Creation of a Good Community With Shareholders and Investors



\*With respect to net income before amortization of goodwill

Forward-looking statements in this report are based on currently available information and certain assumptions judged to be reasonable. These statements are not promises by Adastria regarding future performance. Actual results may differ significantly from these forecasts for a number of factors.



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